

Inverkeithing Medical Group PPG	Summary of comments Question 7.		
Subject	Dalgety Bay	Inverkeithing	Misc
Not enough privacy at reception	12		1 Physio Waiting Area
Plants would help at DB	2		
Reception area/waiting room - OK/adequate/functional	114	77	
Would like background music	2		
Helpful and pleasant staff	70	61	
Very dull waiting area	26	6	
Not always able to hear tannoy/replace with screen	12	2	
Magazines please (hospitals have them)	13	6	
Waiting area bright and comfortable/nice view at Inverkeithing	7	23	
Lots to read on the walls. Too many notices	10		
Health related material available to read	4		
Waiting area stuffy depending on weather/heating on in August?	7	15	
Difficult to get through on phone to make Appt	7	4	
Waiting 35 mins for appt			? Surgery not named
Useful Info on Boards	4		
Child friendly toys/books	2	2	
Takes too long to get an Appt.	6	2	
Information from hospitals not passed on to patients	2		

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Parking a bit tight		2	
Patients should be told if GP is running late	3		
Seats uncomfortable/ too close together	3	1	
2 receptionists needed at busy times	3		
Screen info not applicable/too fast to read screen	2		
Love painted glass	4		